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| --- | --- | --- | --- | --- | --- | --- |
| Nickolai Bogachevych | | | | | | |
|  | | | | | | |
| ADDRESS  18019 Barton Ridge Ln, Richmond, TX, 77407  PHONE  480-769-2801  EMAIL  Itkupusk@gmail.com |  | EXPERIENCE | |  | |
|  | |
| AUG 1 2022- jUNE 27 2023 `US army InfantryGeneral under honorable conditions dischargeJAN 2021 – Feb 2022Nextiva LLC Call Center Representative Insure customer support service. Troubleshooting, resolving technical support issues: VOIP, remote support, system support and navigation.  CRM systems support and troubleshooting.  Documentation and Ticket Escalation.  Advanced call center features support.  HIPAA certified. | | | |
| EDUCATION |  | | |
|  | | |
| Arizona GED High school diploma | | | |
| COMMUNICATION | | |  |
|  |
| Utilizing teamwork concepts to achieve maximum performance of the team and each individual involved. | | | |
| LEADERSHIP | |  | |
|  | |
| As a person I maintain a positive environment all around myself and my peers, knowing what is needed for any situation to establish a positive environment, and an advantageous position for the party. | | | |