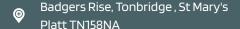


CONTACT





vovkunenkosvetlana0109@gmail.co

4 01/09/2001

Ukrainian

SKILLS

- Dusting
- Polishing surfaces
- Cash handling
- Chemical cleaning
- Window cleaning
- Mopping and buffing floors
- · Hospitality background
- Vacuuming
- Room tidying
- Customer-orientated
- Organised and efficient

LANGUAGES

Ukrainian, Russian Native

English

B2

Upper intermediate

Svitlana Vovkunenko

PROFESSIONAL SUMMARY

Hardworking and passionate job seeker with strong organizational skills eager to secure entry-level [Job Title] position. Ready to help team achieve company goals. To seek and maintain full-time position that offers professional challenges utilizing interpersonal skills, excellent time management and problem-solving skills.

WORK HISTORY

Housekeeper

05/2022 - Current

Holiday Inn Maidstone - Tonbridge, Wrotham Heath

- Maintained clean, safe environments for guests and staff, strictly following infection control policies.
- Serviced bathrooms with fresh supplies and regular cleaning.
- Interacted positively and professionally with residents, maintaining excellent service standards.

Barista 08/2021 - 12/2021

Vadim Nachev - Odessa. Ukraine

- Managed peak cafe hours effectively, creating and delivering drinks swiftly to maintain efficient service.
- Constantly expanded personal knowledge of coffee styles and varieties, providing knowledgeable customer guidance.
- Produced high-volume coffee orders quickly and accurately, meeting customer demand.
- Made and served high-volume beverages with speed, quality and consistency, thriving in fast-paced cafe environments.
- Prepared and served hot and cold beverages promptly, maintaining temperature, quality and presentation.

Waitress 05/2021 - 08/2021

Restaurant «More» - Odessa, Ukraine

- Provided friendly, courteous service, maximising positive customer satisfaction ratings.
- Served meals and drinks with professionalism and skill, maintaining high presentation and quality standards.
- Kept guest tables neat and tidy by regularly clearing away dirty dishes, used glasses and wiping down surfaces.

Barista 12/2019 - 04/2021

Cafe «Kofevary» - Odessa, Ukraine

- Managed peak cafe hours effectively, creating and delivering drinks swiftly to maintain efficient service.
- Constantly expanded personal knowledge of coffee styles and varieties, providing knowledgeable customer guidance.

- Produced high-volume coffee orders quickly and accurately, meeting customer demand.
- Made and served high-volume beverages with speed, quality and consistency, thriving in fast-paced cafe environments.
- Prepared and served hot and cold beverages promptly, maintaining temperature, quality and presentation.

EDUCATION

A-Levels: Pharmacy, 09/2018

National Medical University – Odessa, Ukraine