

# SKILLS

#### languages

English Arabic Russian Urdu



Software skills

Microsoft office CRM computer programs



### PERSONAL INFORMATION

Birth date 12-march-1988 Gender Male Residence kyiv - Geneva

# CONTACT

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# SAFWAN ALAKCHAR

## **EXPERIENCE**

<b>2020 - present</b>	INDECATUM.LLC Sales manager, Kyiv -Represent our company, with a comprehensive understanding of our offerings
	-Research consumer needs and identify how our solutions meet them
	-Achieve company objectives through effective planning, setting sales goals, analyzing performance data, and projecting future performance
	-Continuously develop personal leadership, hiring, and training skills while ensuring the team is using effective sales tactics to meet revenue objectives.
2020 - Present	<b>Oppiatic Consulting &amp; international LLC</b> Recruitment Consultant , Kyiv -Identifying and developing client/business relationships
	-Advising on and selling the most appropriate solution for attracting candidates and maintaining a candidate database
	-Assessing and responding to the needs of each particular client or assignment
	-Sourcing suitable candidates and briefing them on the opportunities offered by the client
2013 - 2017	<b>National bank of Abu Dhabi</b> senior sales officer, UAE - Dubai -providing customer service for auto loan
	-documents checker and auditor
	-loan processor
2011 - 2013	<b>Emirates NBD bank</b> customer service representative, UAE - Dubai -providing customer service on bank products
	-sales services of bank products
	-date checker & auditor

• 2009 - 2011	<ul> <li>Roads and transport Authority Goverment of Dubai</li> <li>CRM Quality Team, UAE - Dubai</li> <li>-customer service survey</li> <li>-Date checker and auditor</li> <li>-Managing and auditing RTA call center received</li> <li>reports exp. (suggestions, complaints, accidents, weather disaster)</li> </ul>
• 2006 - 2009	<b>paris group international</b> sales assistant, UAE- Dubai -greet customers friendly and welcoming manner
	-ensure the availability of items in the store
	-assist in customer needs and handle customers queries and complaints

## **EDUCATION**

1992 - 2004	High School
	international private school, UAE - Al-ain